2014 Samsung TV F/W Upgrade Guide

Samsung Electronics

❖ Upgrading the Firmware by USB

Step 1. Download the Firmware Files to a USB Memory Stick

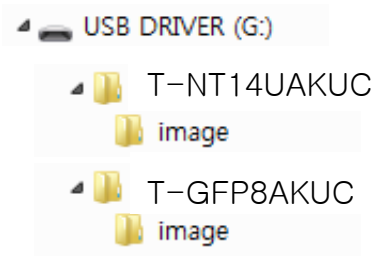
1. Download the firmware file from Samsung.com to your computer.
   File Name: 2014 Samsung UHD FW.zip.

2. Connect a USB memory stick to the USB port of your PC.
   Copy the file to the USB memory stick.

3. Open the USB memory stick, and then extract the firmware files from the Zip file.

4. Confirm that a folder containing the firmware files has been added to the USB memory stick.

5. Confirm that the USB memory stick has folders named ‘T-NT14UAKUC’ and ‘T-GFP8AKUC’ in the root directory. See the illustration below.



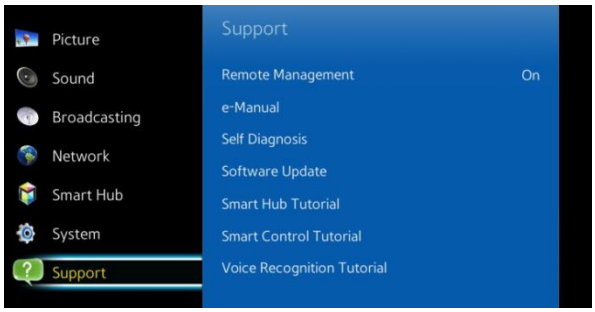
6. Safely disconnect the USB memory stick by clicking ‘Safely Remove’ in the Task Bar.

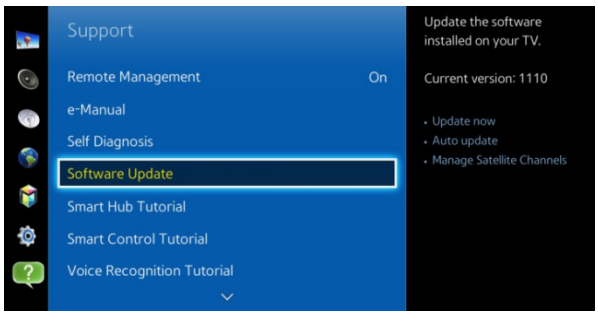
Step 2. Upgrade the Firmware by USB

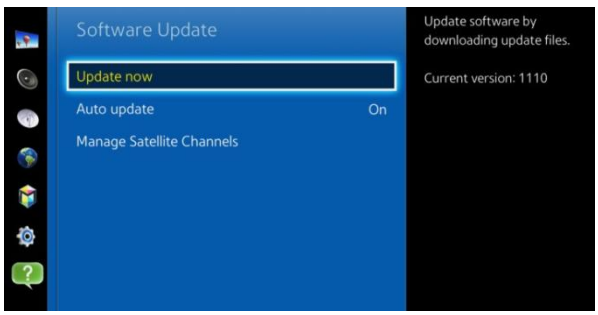
1. Insert the USB memory stick containing the firmware into the USB port of the TV.

2. Turn on the TV and wait 1 or 2 minutes.

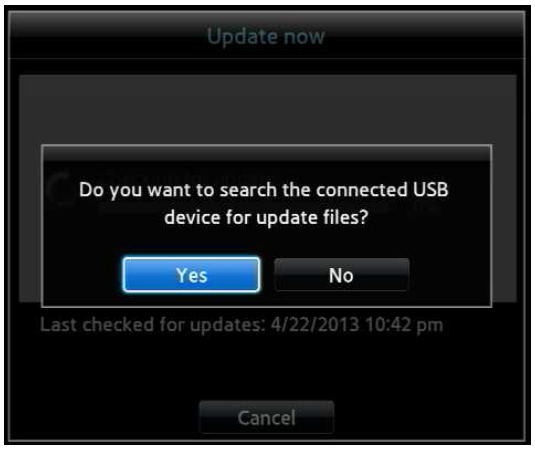
3. Press the MENU button, then select Support > Software Update > By USB.



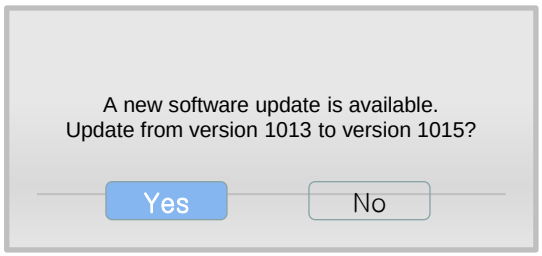




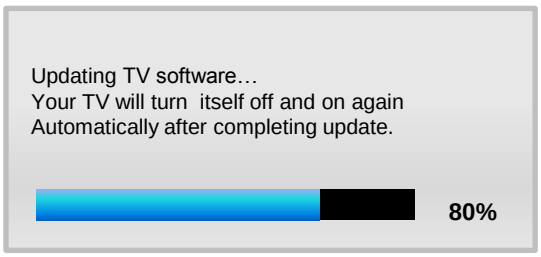
4. The “search for update files” message appears. Select Yes.


Update now
Do you want to search the connected USB device for update files?
Yes
No
Last checked for updates: 4/22/2013 10:42 pm
Cancel

5. If the TV finds a valid firmware version, it displays the message below.



6. Select Yes. The TV starts updating. When the firmware upgrade is complete, the TV turns off and then back on by itself.



❖ Cautions

While upgrading,

- ✓ Do not pull the USB memory stick out of the TV.
- ✓ Do not unplug the power cable.
- ✓ Do not turn off the TV.

※ Warning

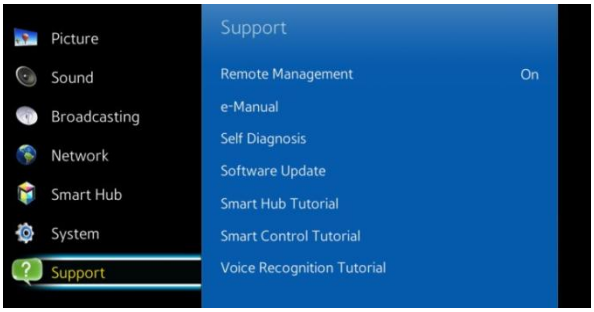
Pulling the USB memory stick out or unplugging the power cable will cause a firmware error or main board failure. Firmware errors and main board failures are not covered by Samsung's warranty policy.

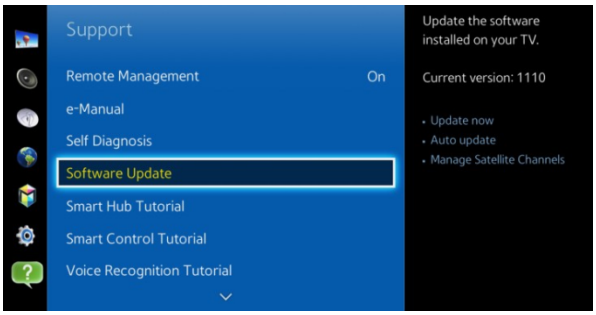
❖ Upgrading the Firmware by Online

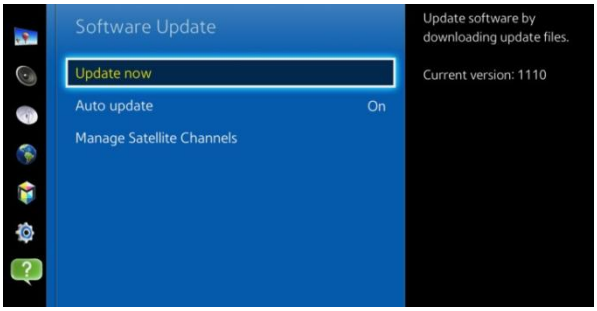
1. Turn on the TV.
2. Confirm that the TV is connected to the Network by using the Network Status test.

Network Status
Your wireless network and Internet connection are setup and ready to use.
TeamLeader_2.4G
You are connected to the Internet.
If you have any problems using online services, please contact your Internet service provider.
Disconnect
IP Settings
Retry
Close

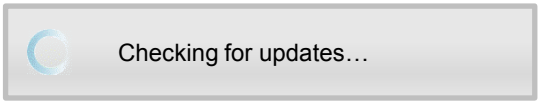
3. Press the MENU button, and then select Support > Software Update > Update now.



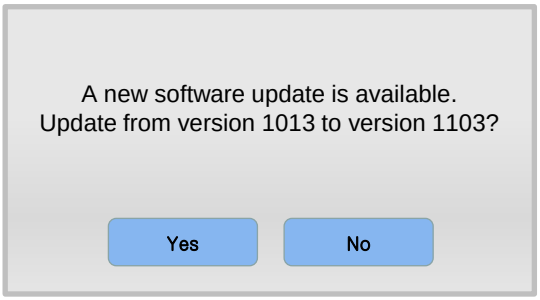




4. The message “Connecting to the network server…” is displayed, then “Checking for updates….“



5. If the TV finds a higher firmware version on the server, the TV asks you to update to the new version. Select Yes.



6. The new firmware version starts downloading. When the firmware upgrade is completed, the TV turns off and then back on by itself.